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sunseeker



Robotic Mower Registration

Sunseeker North America, Inc.
support@sunseekertech.com
833-822-0146 ph

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Why should I register my Sunseeker Robotic Mower?

Registering your Robotic Mower offers the following features:

- **Overview**: View your Device/s details
  - Product model name
  - Serial number
  - Warranty Registered Date (date you registered product)
  - Warranty Expiration Date (2 years from product purchase/activation)
  - Purchase Date (date of purchase – must match Proof of purchase)
  - Upload Proof of purchase (copy of Purchase Order or Receipt)
- **Ownership**: Manage Device Ownership
  - Transfer ownership (transfer to new owner if you sell device)
  - Unbind device (unbind from your Sunseeker user account)
- **Account**: Manage your Account
  - Log in / Log out
  - Deregister account

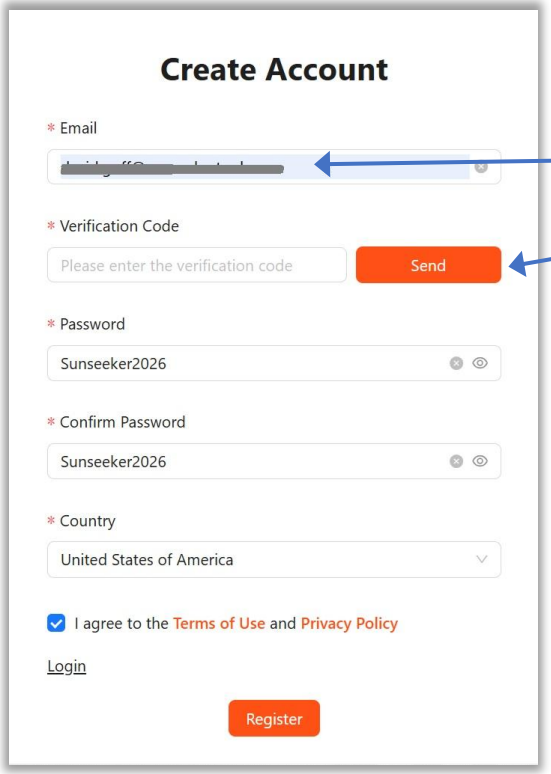
Note: Registering your Robotic Mower is Optional, and it will still be covered by the standard Limited Warranty of 2 years (1 year for battery) based on the date of Activation/Proof of Purchase

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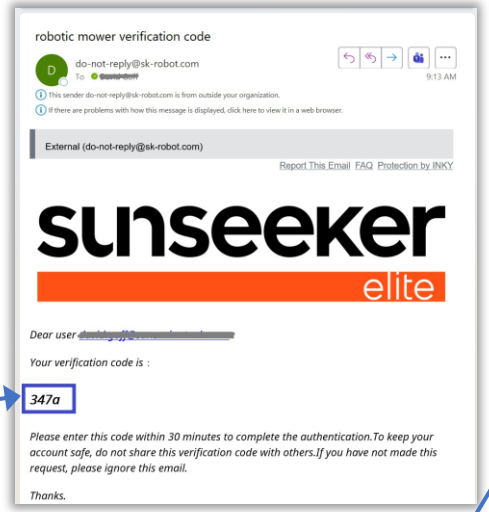
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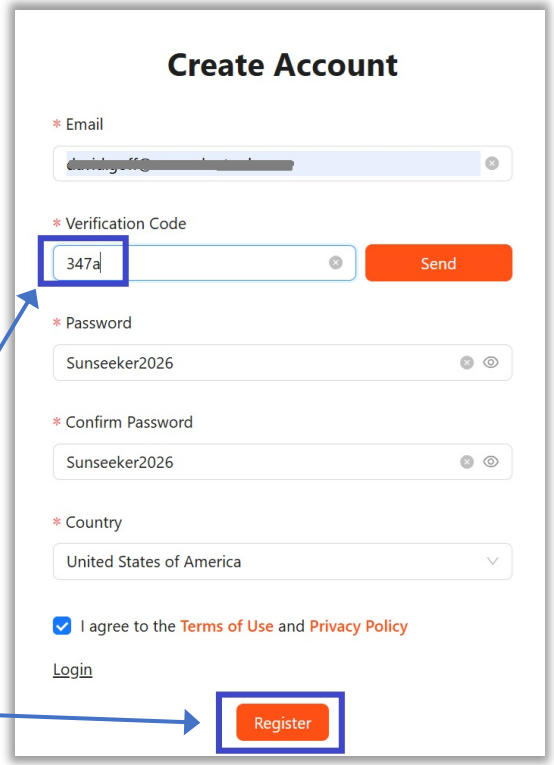
How to Create an Account?

Click on this link to go to the Create an Account page:
If link does not work copy and paste this URL: https://warranty-us.elite.sk-robot.com/en/register



1. Enter your email address
2. Click on “SEND”
3. You will receive an Email with the Verification code
4. Enter the Verification Code and complete all fields (password and Country) and check box to agree to Terms of Use and Privacy Policy.
5. Then click on “Register” button
6. You will be directed to the “login page”



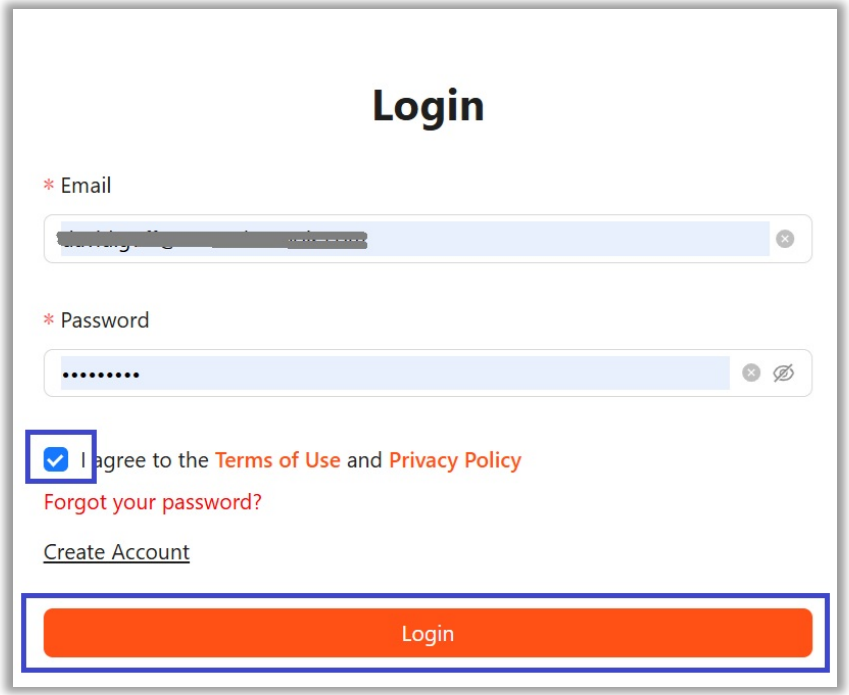


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How to Register my Robotic Mower?

Click on this link to go to the Login page:
If link does not work copy and paste this URL: https://warranty-us.elite.sk-robot.com/en/login



1. Enter your **email address** and **password** used to create your account
2. Check box to agree to “Terms of Use” and “Privacy Policy”
3. Click on “**Login**”

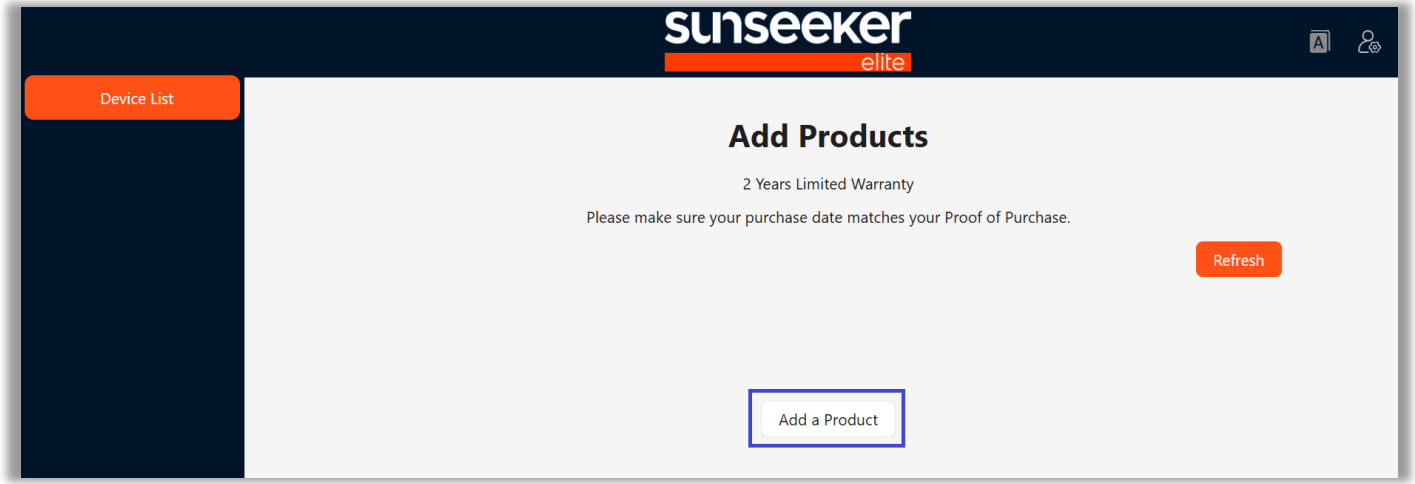
You can also use the “Forgot your password” if you need to reset password

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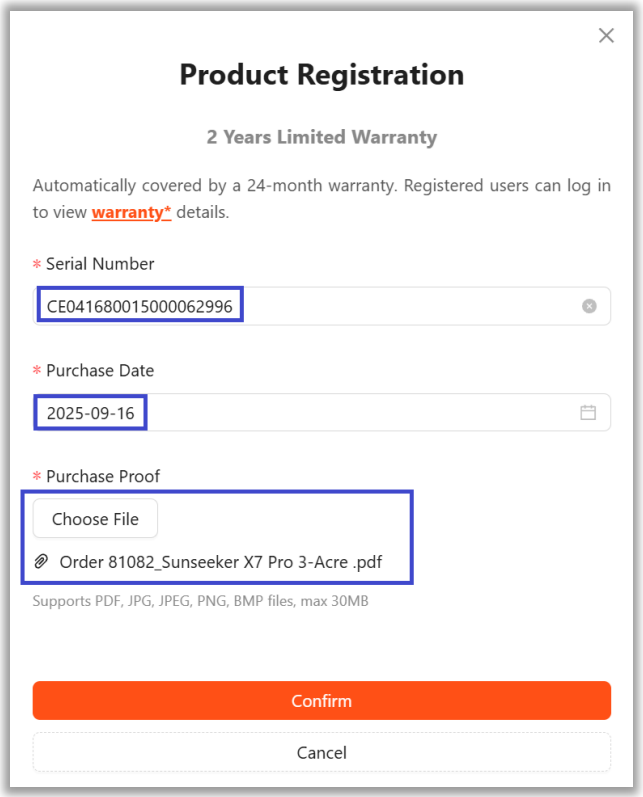
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Adding Products

Once logged in to your account, click on “Add a Product”



1. Enter product Serial Number
2. Enter Purchase Date
3. Upload Proof of Purchase
   (Copy of Purchase Order or Receipt)
4. Click on “**Confirm**”

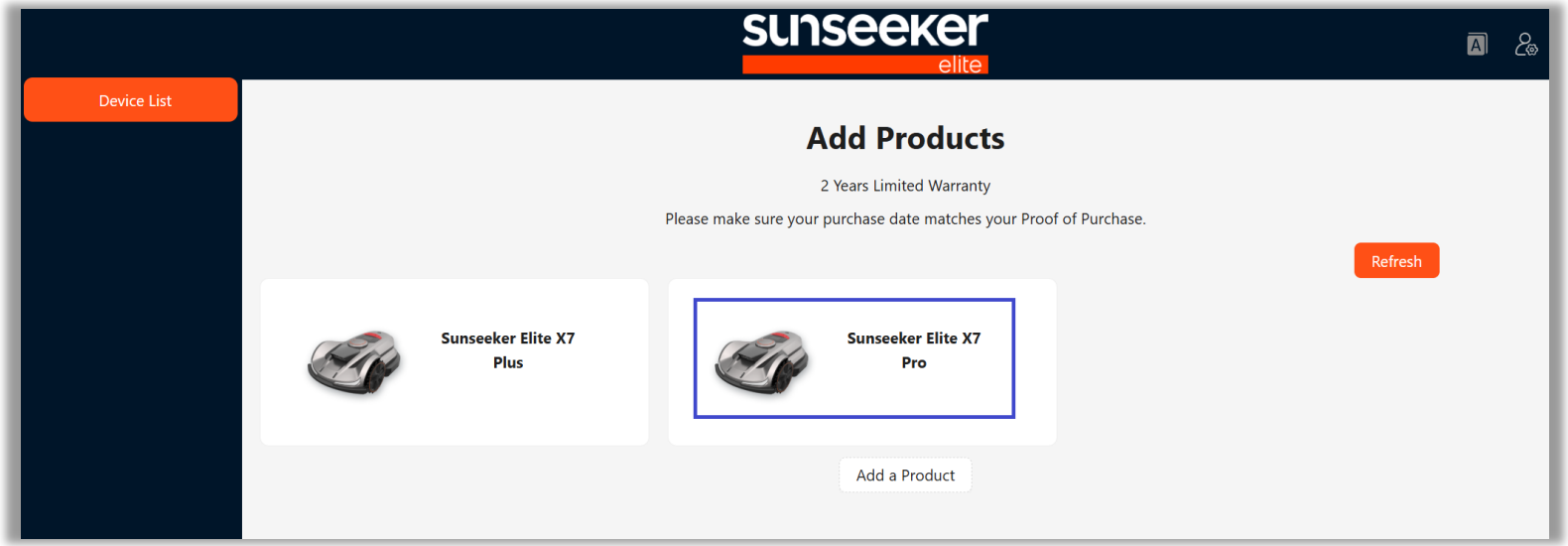


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Managing Products

All registered products will be displayed and just click on the one you want to manage.

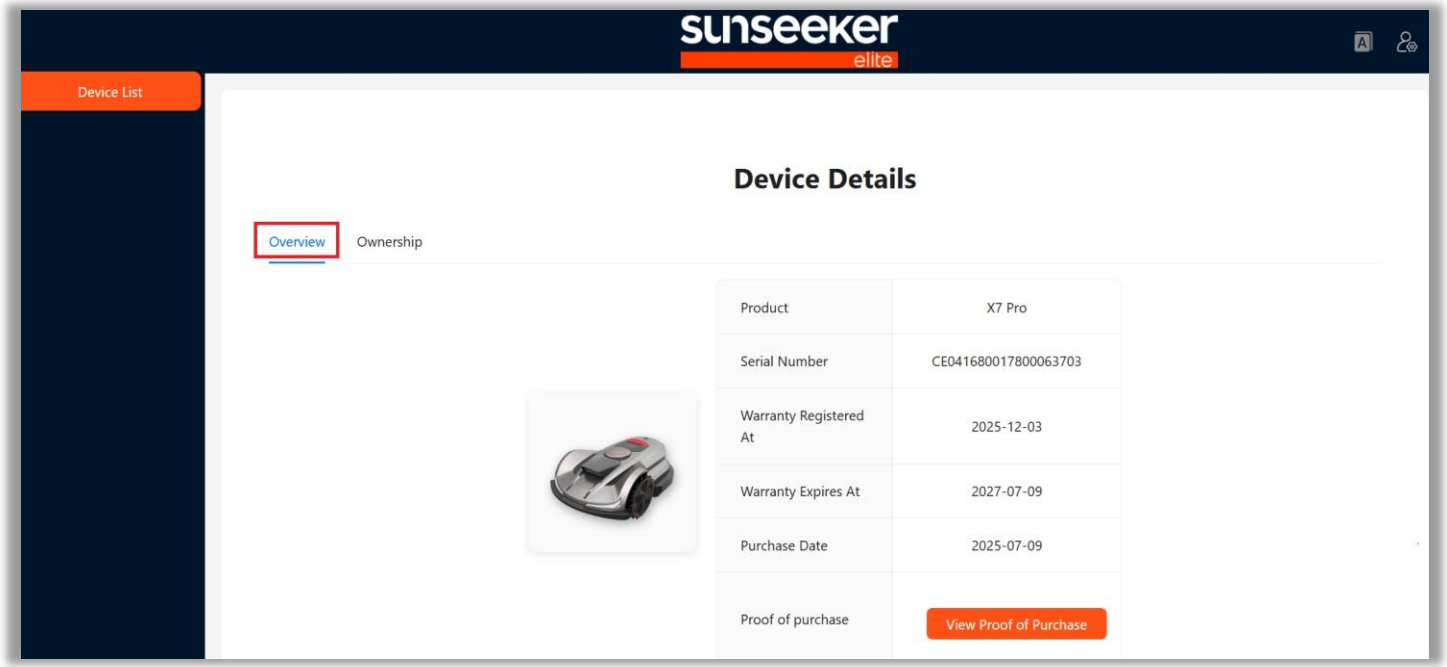


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Product Overview

This displays your device details.



- Product model name
- Serial number
- Warranty Registered Date (date you registered product)
- Warranty Expiration Date (2 years from product purchase/activation)
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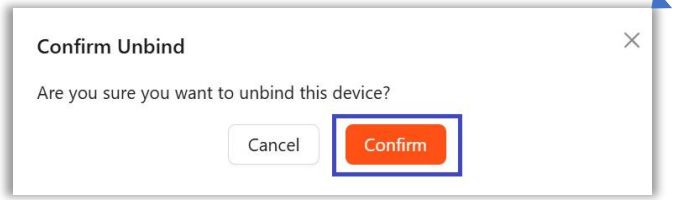
Product Ownership

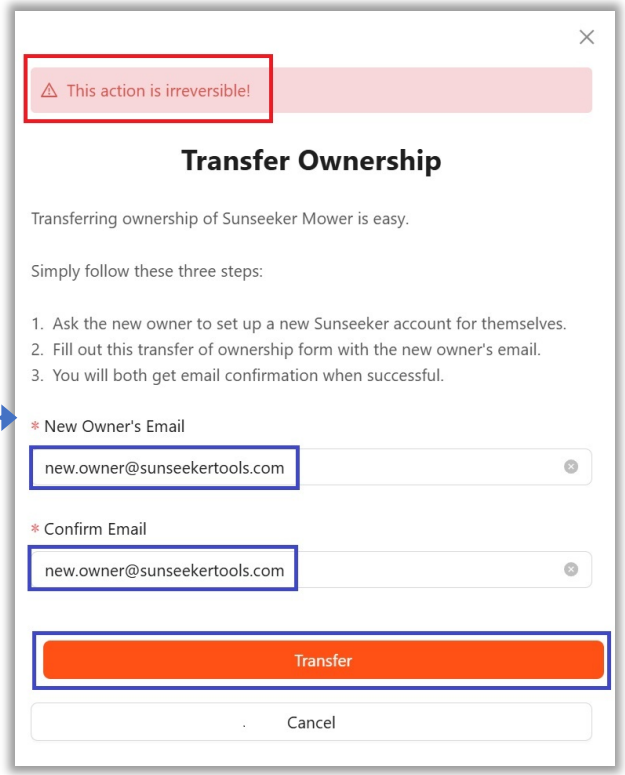
Note: These actions are irreversible!

This section lets you manage ownership of the registered product

- Transfer ownership (transfer to new owner if you sell device). Enter and confirm new owner email address, then click "**Transfer**"
- Unbind device (unbind from your Sunseeker App user account). Click "**Unbind**" then "**Confirm**"







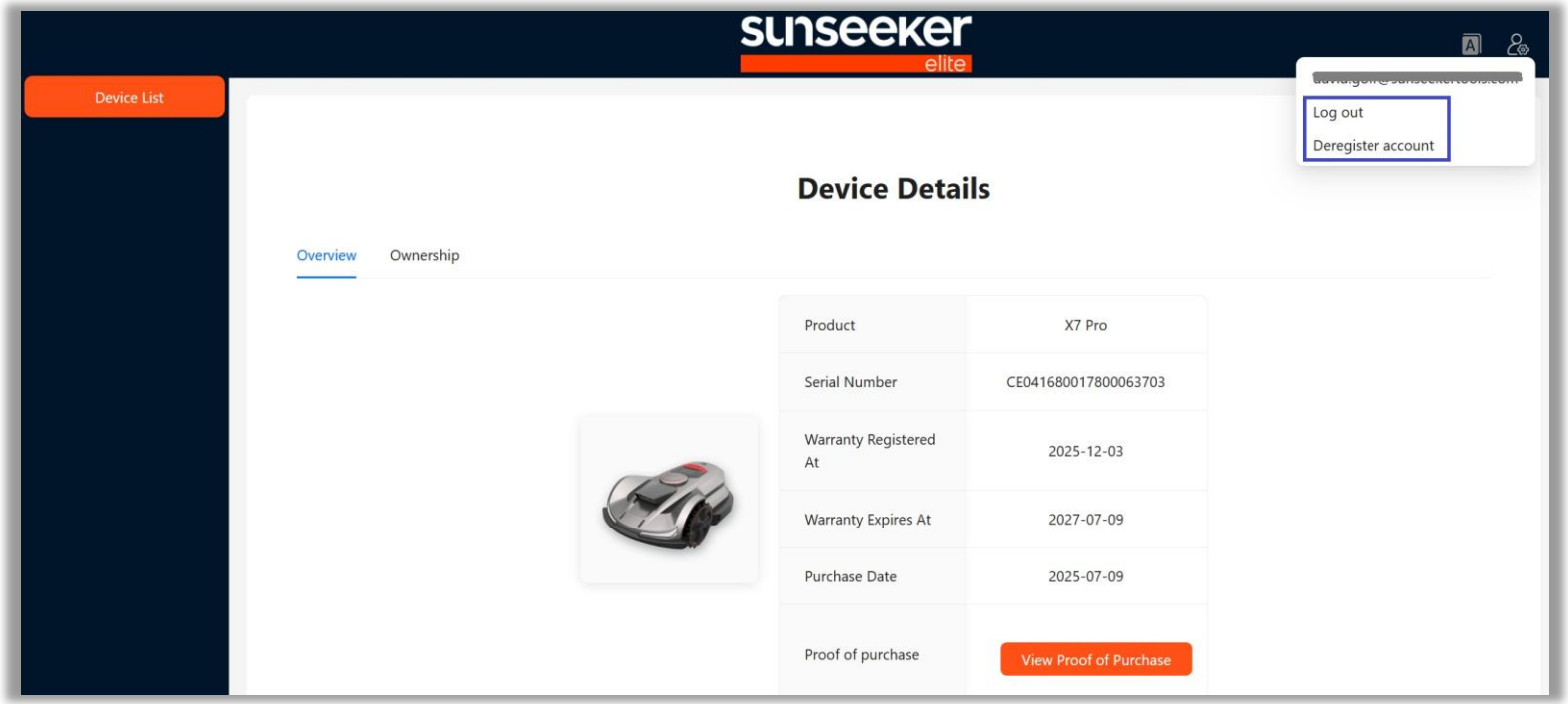
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Account management

This section lets you manage your account

- Log out
- Deregister account (if you re-register your devices will not be linked again)



Note: You must transfer ownership before deregistering your account otherwise the device cannot be registered again

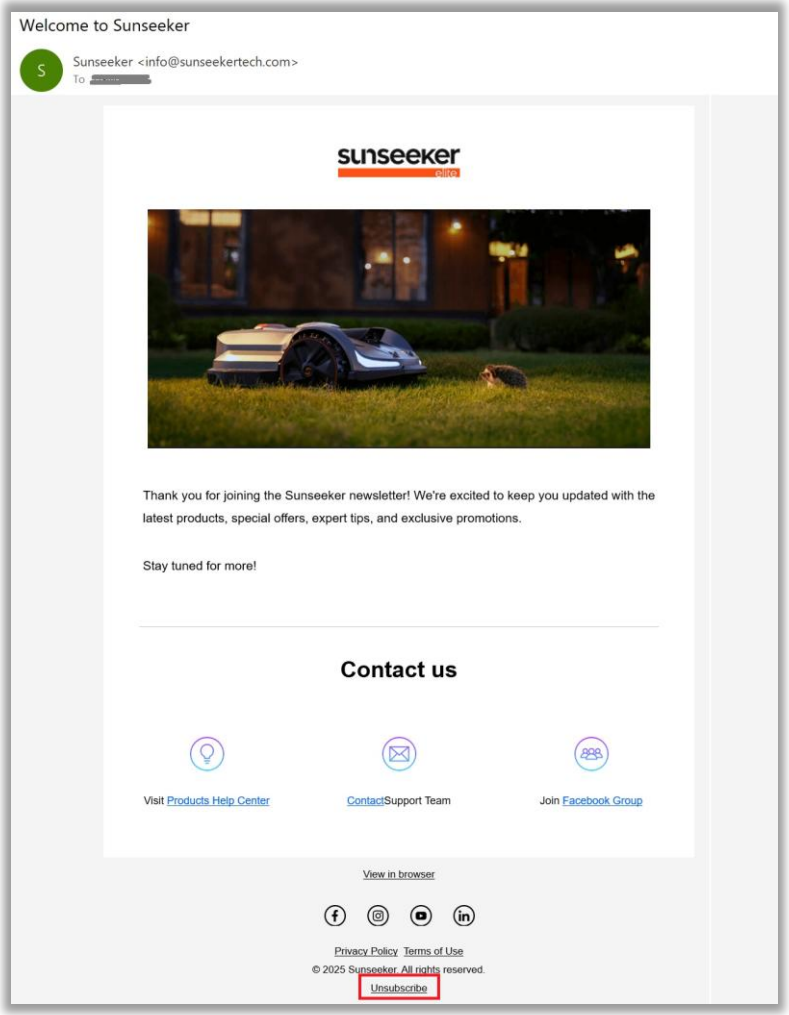
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Newsletter subscription

When creating your account, you will get an email thanking you for joining the Sunseeker newsletter!

If you do not want to receive Sunseeker updates, please click on “Unsubscribe” at the bottom of the email.



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If you have any questions or need assistance,
please contact Technical Support.

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support@sunseekertech.com

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